



DATA SHEET

Polycom® RealPresence® Video DualManager™ 400

Manage your video communications

Ease administration while providing intuitive video conferencing services for end users

The Polycom® RealPresence® Video DualManager™ 400 solution provides administrators with a comprehensive tool set to manage, monitor, report and integrate video conferencing into enterprise infrastructure and work flows. The solution eliminates typical manual administrative tasks while delivering to users a high quality, easy to use service. The RealPresence Video DualManager 400 combines Polycom's leading management applications of Polycom® RealPresence® Resource Manager and Polycom® RealPresence® Distributed Media Application™ (DMA®), delivered in a single, convenient appliance for ease of installation.

The Polycom RealPresence Resource Manager application in RealPresence DualManager 400 monitors, manages and provisions video devices and provides directory, scheduling and reporting services. From this powerful management solution, organizations can manage video devices across a global network, including video-enabled tablets and smartphones, desktop systems, conference room systems for up to 400 video devices, including mobile devices and PCs. The organization benefits from both improved costs savings from resource optimization and operational efficiencies with this centralized application that reduces manual administrative maintenance through remote device monitoring, configuration and automatic software updates. End user experience is enhanced through easy dialing with presence and familiar directories and elimination of complex configuration and software updates; just find a name, dial, and participate in a productive video meeting.

The powerful Polycom RealPresence DMA in RealPresence DualManager 400 delivers a powerful video conferencing call engine, unifying call control for UC integrations, simplified virtual meeting room (VMR) management and bridge resource virtualization. It allows users to connect regardless of protocol standard, device, network, or location making communication between employees, partners and customers simple, yet effective. Administrators can expand and offer new services by leveraging existing unified communication network investments through the Polycom RealPresence DMA unifying call control application. With the broadest UC partner support, centralizing the dial plans, provisioning, and management is simplified and reduces complex configurations. Centralized reporting and monitoring and native integration with Microsoft® Active Directory® dramatically simplifies "meeting room" provisioning and slashes ongoing administration costs.

The Polycom® RealPresence® Platform is the intelligent infrastructure that makes video collaboration always available to everyone across any network, protocol, application or device of choice.



Benefits

- **Ease of installation**—Convenient appliance combining Polycom RealPresence Resource Manager and Polycom RealPresence DMA with support for up to 400 devices and 150 concurrent calls
- **Simplified administration and provisioning**—Dynamically provision mobile, personal, and room based systems with feature sets, call quality, bandwidth and software updates, minimizing administration work and user setup
- **Centralized device management**—Single application to monitor and manage all endpoints in the network, immediate real time views of the status and health of the video network
- **Conference scheduling and management application**—Central application to manage, monitor and schedule on-going conferences, point to point or multi-party
- **Universal dial plan**—Connect regardless of protocol standard, device, network, or location, providing seamless connectivity without complex reconfiguration of UC environments; reducing costs and extending the value and reach of existing UC investments

RealPresence Resource Manager application specifications

Highlights

- Device monitoring—up to 400 devices
- Device provisioning—Polycom and 3rd party standards based endpoints
- Device software update
- Conference management
- Conference scheduling with web scheduler
- Conference scheduling through API
- Directory integration, global address books
- Presence engine for desktop clients
- H.323 and SIP device provisioning and management
- LDAP/H.350 directory support

RealPresence DMA application/ call control features

- Video conferencing call support—up to 150 concurrent calls
- SIP registrar
- SIP proxy
- H.323 gatekeeper
- SIP to H.323 gateway (150 concurrent calls)
- Telepresence Interoperability Protocol (TIP) support
- Scalable Video Coding (SVC)
 - Network bandwidth management
- Priority-based routing
- Flexible call models—Ad hoc dial in, dial out, scheduled calls via APIs

- Advanced dial plan management with numerous dial options:
 - Flat dial plan
 - MCU prefix dialing
 - ISDN gateway dialing
 - Prefix dialing
 - Polycom One Dial
- Bridge virtualization—dynamic resource (port) management with multiple routing policies
- zone-based, least used, priority and class of service
- Virtual Meeting Room (VMR) automatic creation and management via LDAP integration
- API Suite—including scheduling, provisioning, billing and conference management
- Support for Polycom® RealPresence® CloudAXIS™ Suite v1.1

Services available

- Polycom RealPresence Platform Solution Design
 - Design the right deployment plan for your environment
- Video Network Readiness Services
 - Prepare your network for reliable high quality video service
- Remote Implementation Services
 - Deploy smoothly and efficiently
- User Adoption Services
 - Increase usage through training and awareness

- Support Services
 - Access features and enhancements as released, reduce downtime

Hardware specifications

- Form Factor: 1U Rack-mountable chassis
- Dimension with bezel attached (W x H x D)
 - 17.09 x 1.68 x 27.58 in (43.4 x 4.28 x 70.05 cm)
- Weight
 - 35 lbs (15.87 kg)
- AC configuration with redundant 750W hot-plug auto-switching universal 110/220V

Full hardware specifications can be found in the [RealPresence Platform hardware specifications sheet](#).

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About Polycom

Polycom helps organizations unleash the power of human collaboration. More than 400,000 companies and institutions worldwide defy distance with video, voice and content solutions from Polycom. Polycom and its global partner ecosystem provide flexible collaboration solutions for any environment that deliver the best user experience and unmatched investment protection.

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